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## STRENGTHENING THE VOICES OF CASA STATEWIDE

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# IMPORTANT INFORMATION FOR FY 2021 QUARTERLY PERFORMANCE MEASURES

Please see the [Optima Data Management Guide](#) for more details on submitting performance measures data.

All programs are asked to report Child Status for **all children served during the quarter as of their last status of the quarter**. (We are clarifying the definition from last year to ensure all Programs are submitting information consistently.)

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### ▼ CHILD STATUS

Children in JMC ?

Children in PMC ?

Children in TMC ?

No status entered ?

The sum of these numbers should equal Children Served:

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### ▼ PERCENT CHILDREN WITH VOLUNTEER (PChV) THIS QUARTER


Children continued ? 221

Children served ? 287

Children with volunteer (actual) ? 283

Children served by staff (actual) ? 4

Percent children with volunteer (PChV) ? 98.61

 If your program uses Optima to track your data, see the [Texas ODM Quarterly Child-Case Submission report](#) as described in the [Optima Data Management Guide](#) to get this information.

**All programs** are asked to enter the number of newly served children with a volunteer. It is the last entry on your Performance Measures report. (This is a change from last year when only CVC Growth recipients were asked to enter this information.)

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▼ **NEWLY SERVED CHILDREN WITH VOLUNTEER**

Newly served children with volunteer ?

Here are some guidelines for determining this number:

Look at children with cases opened during this quarter.

- If they were assigned a volunteer this quarter, they count.
- If they were not assigned a volunteer this quarter, they do not count. They can be rolled forward and counted in the future if and when a volunteer is assigned.

Look at kids from previous quarters that were rolled forward due to the fact they were not assigned a volunteer.

- If they were assigned a volunteer this quarter, they count.
- If they were not assigned a volunteer this quarter, they do not count. They can be rolled forward and counted in the future if and when a volunteer is assigned.



If your Program uses Optima to track your data:

Go to **Reports > Active Children > First Volunteer Assignment**

Run report for desired time period.

Go to the last page. The total number here represents the unduplicated number of children who were first served by a volunteer in the selected time period.