



Senior Director of Community Engagement

We are looking for a Senior Director of Community Engagement who, together with the Chief Program Officer (CPO), assists in articulating and implementing the strategic goals and mission of the organization; evaluating the effectiveness of services to achieve these goals; providing mentoring, guidance, supervision and professional development to program staff; and working to continually enhance the work of the organization.

CASA of Travis County believes every child who's experienced abuse or neglect deserves to have a dedicated advocate speaking up for their best interest in court, at school, and in our community. To accomplish this, the team at CASA educates and empowers diverse community volunteers who ensure each child's needs remain a priority in an overburdened child welfare system. Through inclusive, honorable and respectful involvement with families, courts and all parties, CASA makes independent and educated recommendations that prioritize children's safety and, wherever possible, preserve connections to their families.

As the Senior Director of Community Engagement (SDCE), you will supervise the Training Director, the Director of Volunteer Recruitment and Retention, and the Volunteer Screening Manager. In this supervisory capacity, the SDCE is responsible for the oversight of CASA of Travis County's volunteer recruitment, screening, training, engagement, and retention efforts.

At the end of your first year, success would mean building collaborative relationships with the other members of the leadership team, becoming an expert on CASA's recruitment, screening, training, engagement, and retention efforts, and coaching the Community Engagement team in pursuit of strategic goals.

The Senior Director of Community Engagement is a critical role to move CASA of Travis County towards meeting our vision of providing a volunteer advocate, safe home and promising future for every child in Travis County who needs us.

Use the following link to apply:

<https://www.paycomonline.net/v4/ats/web.php/jobs/ViewJobDetails?job=70713&clientkey=6134204B6AAD5458C5AEA1BC7AA3A526>

Responsibilities

1. *Ensures that the mission and goals of CASA of Travis County are met*
 - With the Chief Program Officer and other Senior Directors, ensures that CASA of Travis County remains in compliance with the standards set forth by Texas CASA and National CASA
 - Leads Community Engagement leadership team in setting appropriate goals for volunteer recruitment, screening, training, engagement, and retention
 - Monitors progress toward programmatic goals related to volunteer recruitment, screening, training, engagement, and retention, and supervises Program Leadership staff in development and enhancement of practices that contribute to achieving these goals
2. *Manages CASA of Travis County's Volunteer Recruitment, Screening, Training, and Engagement efforts*
 - Ensures that CASA of Travis County's volunteer screening practices are consistent, efficient, focused on child safety, and in alignment with organization values and principles
 - Ensures that CASA of Travis County provides useful, engaging, and effective training to volunteers, both through Core training and continuing education opportunities

Seniority Level

Director

Employment Type

Full-Time

Reports To

Chief Program Officer

Starting Salary

\$90,000

- Leads Community Engagement leadership in decision-making regarding screening of applicants and trainees
 - Oversees and ensures judicious management of the volunteer recruitment, training, and retention budgets
3. *Oversees communication efforts related to recruitment and retention goals*
- Collaborates with the Senior Director of Advancement to ensure advertising efforts are strategic and in support of recruiting and retention goals
 - Monitors and measures efforts to increase recruiting and retention and ensures data-driven and strategic decision-making
4. *Together with the Program Management Team, provide thought leadership, vision, and direction for program development*
- Using the strategic plan as a guide, envision new program initiatives for CASA and assist with planning and execution

Qualifications

- Five years of experience in effectively supervising staff and the demonstrated ability to successfully motivate and manage people
- Demonstrated understanding of racial/ethnic disparities and disproportionality within systems
- Comprehensive understanding of organizational strategies for enhancing child safety and abuse prevention
- Demonstrated ability to utilize data to drive and support goal-setting and decision-making

Physical Requirements and Work Environment

The Senior Director of Community Engagement will be expected to have daily transportation to attend court hearings, offsite meetings, recruitment, retention events, etc. Occasional out-of-town overnight travel. He/she will spend some time in the office that could involve intermittent physical activities including bending, reaching, sitting and walking during working hours. Additionally, it is anticipated that the person may spend several hours of each day seated at a PC. Reasonable accommodations may be made to enable a person with physical disabilities to perform the job.